

# **National Hospital Care Survey (NHCS) - 2015 Annual Hospital Interview**

## **Frequently Asked Questions (FAQs)**

### **What is the NHCS Annual Hospital Interview?**

Each year of the National Hospital Care Survey, we ask for hospital statistics to accompany the claims data your hospital has already provided. This information allows the Centers for Disease Control and Prevention (CDC), National Center for Health Statistics to weight the survey data properly. The Annual Hospital Interview collects information on your hospital's general characteristics (e.g., primary service type, service changes, and utilization statistics) and data reporting.

### **How long will it take to complete the 2015 Annual Hospital Interview?**

The annual interview will be conducted via a web-based portal. The amount of time will vary from hospital to hospital depending on how many staff members are involved with its completion. We estimate that it should take a maximum of two hours in total, including reviewing the instructions, gathering the data to answer the questions, and filling out the form.

### **How do I access the 2015 Annual Hospital Interview?**

To access the questionnaire, please click [Annual Hospital Interview](#) and enter the username and password provided via email. In previous experience, we have learned that multiple hospital personnel need to access the interview to answer different questions; therefore, we have created a hospital level username and password for accessing the system. The first time you log in, you will be prompted to change the password. If other staff need to access the system, please be sure they have the correct access information.

### **What if I need clarification on what a question is asking?**

Each question includes additional clarification in the form of help text. If you click on the question mark next to each question, a pop-up will appear with further guidance on the specifics of what we are asking for. If you still need help, please contact us with your question.

### **Do I have to fill out a separate survey for each participating hospital?**

Yes, if you submit data for multiple hospitals you will receive a separate username and password for each participating hospital. Each hospital needs a separate Annual Hospital Interview.

### **Who should I contact with questions?**

For help please contact our support team at 1-888-377-7161, ext. 4754, or [NHCSInfo@Westat.com](mailto:NHCSInfo@Westat.com).

### **When does the 2015 Annual Hospital Interview need to be completed?**

Please complete the 2015 Annual Hospital Interview by July 31, 2016.